

**Home and Community-Based Services (HCBS)
Quality Measure Set Review Workgroup:
Meeting to Review Measures for the
2028 HCBS Quality Measure Set Agenda**

April 8–9, 2025, 11:00 a.m.–4:00 p.m. ET

Meeting instructions

- Register for the meeting prior to the event at:
<https://mathematicaorg.webex.com/webappng/sites/mathematicaorg/webinar/webinarSeries/register/09d5e70070ef44079d168e498b1b80e0>
- Once registered, you will receive a calendar invitation with a personal link to join the event. Click the ‘Join webinar’ button in your calendar invitation to join the meeting.
- Please enter **CSR!** (or ‘2770’ from phones) as the meeting password if prompted. If you are using a web browser, the password will be auto-filled and is not required.
- Connect to audio using computer audio or the ‘call me’ feature in WebEx. These options ensure that your name is associated with your audio line in the platform.
- To speak during the time specified for Workgroup or public comments, click the ‘raise hand’ icon and the event producer will unmute your line in turn. You will hear a tone when your line has been unmuted. Click the raise hand button again to lower your hand when done.
- Slides and other meeting materials will be available on our website under the event listing:
<https://mathematica.org/features/hcbsqmsreview>.

Meeting objectives

- Review measures suggested for removal from or addition to the 2028 HCBS Quality Measure Set
- Recommend updates to the HCBS Quality Measure Set
- Discuss gap areas
- Provide opportunity for questions and public comment

Agenda for Day 1: Tuesday, April 8, 2025

11:00–11:10 a.m.	Welcome and Meeting Objectives <i>Patricia Rowan, Principal Researcher, Mathematica</i>
11:10–11:20 a.m.	Introduction of Workgroup Members and Disclosure of Interests <i>Patricia Rowan</i>
11:20–11:25 a.m.	Overview of the HCBS Quality Measure Set <i>Patricia Rowan</i>
11:25–11:45 a.m.	Approach to Measure Review and Voting <i>Patricia Rowan</i> • Context and criteria for measure review • Voting process and practice voting
11:45 –11:55 a.m.	Approach to Measure Discussion <i>Patricia Rowan</i>
11:55 a.m. –1:15 p.m.	Domain: Choice and Control <i>Asmaa Albaroudi, Researcher, Mathematica</i> • Overview of measures suggested for addition – NCI-AD: Percentage of People in Group Settings Who Are Able to Choose Their Roommate – NCI-AD: Percentage of People in Group Settings Who Are Able to Furnish and Decorate Their Room However They Want To – NCI-AD: Percentage of People in Group Settings Who Are Able to Lock the Door to Their Room – NCI-IDD: The Percentage of People who Report That There Are Rules About Having Friends or Visitors at Home – NCI-IDD: The Percentage of People Reported to Be Using a Self-Directed Supports Option – NCI-IDD: The Percentage of People who Report Staff Do Things the Way They Want Them Done – NCI-IDD: The Percentage of People Who Report That They Know Whom to Talk to if They Want to Change Services – RTC/OM: Personal Choices and Goals - Self-Determination Index – RTC/OM: Services and Supports - Self-Determination Index • Workgroup discussion • Public comment • Vote on measures
1:15–1:30 p.m.	Break

1:30–1:45 p.m.

Domain: Consumer Leadership and Development

Deb Haimowitz, Research Associate, Mathematica

- Overview of measure suggested for addition
 - *RTC/OM: System Supports Meaningful Consumer Involvement*
- Workgroup discussion
- Public comment
- Vote on measure

1:45–2:20 p.m.

Domain: System Performance and Accountability

Kanchana Bhat, Director Advisory Services, Mathematica

- Overview of measure suggested for removal
 - *FFS LTSS/MLTSS-7: Minimizing Facility Length of Stay*
- Workgroup discussion
- Overview of measure suggested for addition
 - *Health Plan CAHPS: Health Plan Satisfaction Q26*
- Workgroup discussion
- Public comment
- Vote on measure

1:20–2:35 p.m.

Break

2:35–3:20 p.m.

Domain: Service Delivery and Effectiveness

Denesha Lafontant, Research Associate, Mathematica

- Overview of measures suggested for removal
 - *HCBS CAHPS®: Staff Listen and Communicate Well*
 - *NCI-AD: Percentage of People Who Had Adequate Follow-Up After Being Discharged from a Hospital or Rehabilitation/Nursing Facility*
- Workgroup discussion
- Overview of measure suggested for addition
 - *NCI-AD: Percentage of People Who Know Whom to Contact if They Have a Complaint About Their Services*
- Workgroup discussion
- Public comment
- Vote on measure

3:20–3:45 p.m.

Domain: Person-Centered Planning and Coordination

Asmaa Albaroudi

- Overview of measures suggested for removal
 - *FFS LTSS/MLTSS-1: Comprehensive Assessment and Update*
 - *FFS LTSS/MLTSS-2: Comprehensive Person-Centered Plan and Update*
 - *FFS LTSS/MLTSS-3: Shared Person-Centered Plan with Primary Care Provider*
- Workgroup discussion
- Public comment
- Vote on measure

3:45–4:00 p.m.

Preview of Day 2 and Wrap-Up

Patricia Rowan

ShaRhonda Sly, Co-Chair, Ohio Department of Medicaid

Agenda for Day 2: Wednesday, April 9, 2025

11:00–11:10 a.m.

Welcome and Review Day 1

Patricia Rowan

11:10–11:20 a.m.

Workgroup Member Roll Call

Patricia Rowan

11:20 a.m.–12:30 p.m.

Domain: Community Inclusion

Deb Haimowitz

- Overview of measure suggested for removal
 - *NCI-AD: Percentage of People Who Are Able To See or Talk To Their Friends and Family When They Want To*
- Workgroup discussion
- Overview of measure suggested for addition
 - *RTC/OM: Experiences Seeking Employment*
 - *RTC/OM: Experiences Using Transportation*
 - *RTC/OM: Job Experiences*
 - *RTC/OM: Meaningful Activity*
 - *RTC/OM: Social Connectedness*
- Workgroup discussion
- Public comment
- Vote on measure

12:30–12:45 p.m.

Break

12:45–1:05 p.m.

Domain: Access and Resource Allocation

Kanchana Bhat

- Overview of measures suggested for removal
 - *NCI-AD: Percentage of Non-English Speaking Participants Who Receive Information About Their Services in the Language They Prefer*
 - *HCBS CAHPS: Transportation to Medical Appointments Composite Measure*
- Workgroup discussion
- Public comment
- Vote on measure

1:05–2:10 p.m.

Domain: Holistic Health and Functioning

Asmaa Albaroudi

- Overview of measures suggested for removal
 - *NCI-AD: Percentage of People With Concerns About Falling Who Had Someone Work With Them to Reduce Risk of Falls*
 - *NCI-AD: Percentage of People Who Know How to Manage Their Chronic Conditions*
 - *MLTSS: Plan All-Cause Readmission (HEDIS)*
- Workgroup discussion
- Overview of measures suggested for addition
 - *NCI-AD: Percentage of People Who Have Access to Mental Health Services if They Want Them*
 - *NCI-AD: Percentage of People Who Can Get an Appointment to See or Talk to Their Primary Care Doctor When They Need To*
 - *NCI-AD: Percentage of People Who Have Needed Assistive Equipment and Devices*
- Workgroup discussion
- Public comment
- Vote on measure

2:10–2:25 p.m.

Break

2:25–3:40 p.m.

Domain: Human and Legal Rights

Deb Haimowitz

- Overview of measures suggested for removal
 - *NCI-AD: Percentage of People Who Are Ever Worried for the Security of Their Personal Belongings*
 - *NCI-AD: Percentage of People Who Feel Safe Around Their Support Staff*
 - *NCI-AD: Percentage of People Whose Money Was Taken or Used Without Their Permission in the Last 12 Months*
- Workgroup discussion
- Overview of measures suggested for addition
 - *NCI-AD: Percentage of People in Group Settings Who Always Have Access to Food*
 - *RTC/OM: Feelings of Safety Around Others*
 - *RTC/OM: Freedom from Experiences of Abuse and Neglect*
 - *RTC/OM: Knowledge of Abuse and Neglect and How to Report It*
- Workgroup discussion
- Public comment
- Vote on measure

3:40–3:55 p.m.

Gap Areas for the Public Call for Measures for the HCBS Quality Measure Set

Patricia Rowan

3:55–4:00 p.m.

Next Steps and Wrap-Up

Patricia Rowan and ShaRhonda Sly